

## Hardwood Flooring Maintenance Guidelines

### Easy-care Maintenance Tips:

- **Clean Regularly** Use a clean, untreated dust mop or vacuum with a hard surface floor brush regularly. Wipe up spills quickly with a cloth or sponge, and clean as required.
  - Wet mopping is only approved for Quick-Step Plus laminates and Smart Vinyls.
  - Quick-Step Plus and floating vinyl products may be maintained with a residential steam mop on the lowest temperature setting.
  - Metal / silver embedded mop heads are NOT approved for use.
  - Never wax or use oil-based products on your floor.
- Never use highly acidic or alkaline cleaners, non-recommended commercial cleaners, polishes or waxes or a treated mop that has been used to clean other floors or furniture.
- **Protect Your Floors** In entryways and areas of heavy wear, use non-skid, non-stain mats. Clean mats regularly to avoid build-up. Use protective pads on furniture feet to prevent damage.
  - Furniture pads should have no wrinkles and be made of soft, non-staining material (e.g., felt pads); the felt pads should be of adequate size to support the weight of the furniture and a minimum of 1" (2.5cm) in diameter. The floor protectors should sit flat on the floor and be inspected often for cleanliness and wear. For heavy furniture (e.g., couches) coaster-cups are recommended.
  - Caster chairs require the use of a protective chair mat or soft caster wheels designed for hard surface floors.
- **Do not drag furniture** or other heavy objects on your floor.
- **Do not** use vacuums equipped with a beater bar
- **Avoid** Rubber, latex or fiber-backed mats because they may stain the finish.
- **Maintain Humidity** We recommend monitoring the relative humidity levels (RH) and temperature in your home to minimize expansion and contraction on your flooring. Use a humidifier or dehumidifier to achieve the ideal RH levels. See specific product warranty documents for required RH range.
- **Use Caution** When wearing high heels as they can dent the flooring.
- **Check on Your Pets** - Keep your pet's nails and claws trimmed.

### References:

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